



2021 ANNUAL REPORT

Financials for calendar year 2020



Senior
Friendship
Centers

Surviving the 2020 Storm

We were all in the same storm – maybe different boats – but the same storm. 2020 was just that: an unpredictable, never-ending storm. However, one thing was predictable: Senior Friendship Centers' mission was more relevant and essential than ever. It was our guiding force and pulled us through the waters. So, we adjusted our sails.

The data highlighted here illustrates how needs spiked, and how we responded by mobilizing in ways we'd never imagined – overnight. Meals in our dining centers were converted to home delivered meals. Spaces were converted to drive through stations for emergency food and supplies. Connections moved from face-to-face to virtual, and thousands upon thousands of reassurance calls were made by staff, board, and volunteers to check on each other, check on clients and families, and make sure the isolation wasn't taking hold.

We made tough calls and shuttered buildings for weeks, transitioned legacy programs like our clinics into new hands, and reduced our staff by nearly 40%. While we pulled in to survive the storm, we continued reaching out to the community, and re-opened as quickly and safely as possible.

It worked. It will be a point of pride in our history. The year 2020 will forever have an asterisk that will exclude it from comparison (we really hope we don't experience anything like it again). Today, building upon that pride, we move forward.

Our Board and Staff created Project Horizon, a short-term strategic plan focused on data, people, programs, resources and communications, with an eye to the future. This plan is driving important change for the future so Senior Friendship Centers is viable and relevant for the coming generations of older adults. The goals and objectives are built upon our core values of Respect, Compassion, Integrity and Collaboration.

We have weathered the storm and are honored and privileged to have had a stellar crew and supporters along for the journey. Deep waters, deeper commitment. Thank you for remaining our lighthouse of hope and encouragement through it all. Our work has just begun and we are up to the challenge!



ERIN MCLEOD
President & CEO



PATRICIA COURTOIS
Chair, Board of Governors

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LOCATIONS

Sarasota County

1888 Brother Geenen Way
Sarasota, FL 34236
(941) 955-2122

2350 Scenic Drive
Venice, FL 34293
(941) 493-3065

Lee County

12734 Kenwood Lane
Fort Myers, FL 33907
(239) 275-1881

DeSoto County

917 N. Arcadia Ave
Arcadia, FL 34266
(863) 494-5965

Charlotte County

27420 Voyageur Drive
Punta Gorda, FL 33983
(941) 255-0723

BY THE NUMBERS

In 2020, Adult Day Services provided **20,518** hours of support

Meals per month

Before the pandemic **10,000**

During the pandemic **60,000**

SFC provided nearly

3,500

hours of crisis
intervention services

3,008

older adults dined at our cafes
or received a meal at home

445,881

meals to hungry seniors in 2020



412

program
volunteers
valued at

\$929,302



Volunteers made over

7,500

telephone reassurance
calls to homebound
seniors

Our Friendship at Home
program helped

2,895

seniors feel less alone

1,276

older adults received in-home care services to
help them remain independent at home



Our Caregiver Resource Center delivered **3,349** hours of support and education

Financials

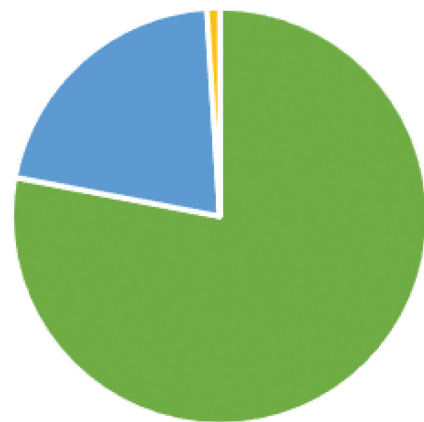
Senior Friendship Centers Statement of Operating Activities for the year ended December 31, 2020

REVENUES

■ Program Services ■ Charitable Gifts & Grants ■ Other

Revenues

Program Services	\$10,371,028	78%
Charitable Gifts & Grants	\$2,816,425	21%
Other	\$118,519	1%
Total	\$13,305,972	100%

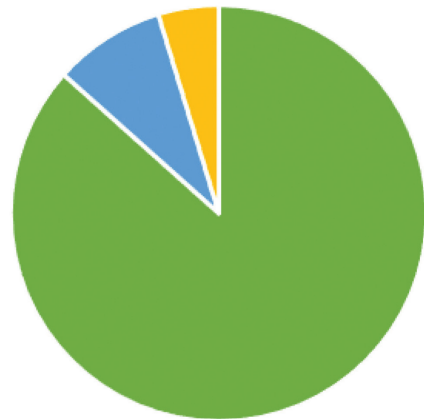


EXPENSES

■ Program ■ Administrative ■ Fundraising

Expenses

Program	\$12,216,817	86%
Administrative	\$1,225,780	9%
Fundraising	\$663,643	5%
Total	\$14,106,240	100%



TO SEE A FULL LIST OF DONORS
SCAN THE QR CODE OR VISIT
[HTTPS://BIT.LY/SFCDONORS2020](https://bit.ly/sfcdonors2020)

Mission: To promote health, dignity and quality of life throughout the journey of aging.

Testimonials

“My husband has severe COPD, if he were to catch Covid-19 it would kill him. These meals have made our lives so much easier and stress free, knowing that we have healthy and delicious meals at no cost to us. We have been able to stay safely in our home thanks to Senior Friendship Centers.” — Diana S

“When my husband passed away I didn’t feel like leaving the house. I’ve always been a very outgoing person so you don’t think that’s going to happen to you. But things change when you lose a spouse. We want to be useful, we want to be able to help with things, we want to have relationships. When you come to Senior Friendship Centers you can have all that.” — Pat Z

“Senior Friendship Centers helped me when I needed it. With medications, with money for rent, with utilities. I can’t tell you how great a feeling that is, to know that you’re going to get help and it’s going to be ok. Because of Senior Friendship Centers we are able to maintain our bills, and there’s not a day that goes by that I don’t give thanks for that.” — Ronni S

“My wife was diagnosed with vascular dementia. We didn’t have anyone taking care of her. I took care of her. So we got involved with the adult day center, because she felt good about where she was for the hours that she spent there. From a caregiver standpoint, it can be very depressing and isolating. It would be a great loss for the community if Senior Friendship Centers wasn’t supported.” — Mike K



Legacy Society Members

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**The Legacy Society is an esteemed
group of individuals who have
included Senior Friendship Centers
in their will or estate plan. Joining is
easy, ask us how! 941-556-3215.**

Deborah Frank

Lake Garren

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THANK YOU!

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\$500+

*In Memoriam

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